

Percent on target: _____

**Holy Cross Hospital, Inc.
Community Health Improvement Plan**

Priority: Navigating the Healthcare System (responds to Community Health Education Gap targeting Navigation – CHNA pg.145)

Problem Definition: Individuals and Family Members Lack Access, Knowledge, Ability and/or Understanding of Healthcare System and their Medical Condition required for achieving and maintaining Wellness and Independence.

Geographic Area / Target Population: Service Area Population

Strategy / Program	Resources	Activities	Status	Time Line	Metrics	2013 Target	Year End 2013 Performance
Implement Faith Community Nursing Program	1.0 FTE Faith Community Nurse (FCN) Coordinator	Position Advertised by HR	Position Approved for 2013 Budget, <i>but placed on hold</i>	September 2013	<ul style="list-style-type: none"> • Job Posted • Interview Process • Hire Candidate • Successfully Complete Orientation 	<ul style="list-style-type: none"> • Hire FCN Coordinator • Implement FCN Volunteer Program at HCH 	
	Participate in CHE FCN Taskforce	Attend FCN Taskforce Meetings Participate in FCN Taskforce Conference Calls	3/2013 - Attended FCN Meeting in Tampa 4/2013 – Parish Nurse Attended the Westberg Symposium Conference Calls every other Month	-	Implement	-	

Strategy / Program	Resources	Activities	Status	Time Line	Metrics	2013 Target	Year End 2013 Performance
			(M/July/Sept/Nov)				
	Training to provide FCN Foundations Classes to Nurses	Community Outreach Education Coordinator to attend Foundations TOT Class	-	8/2013	<ul style="list-style-type: none"> • Foundations Class Completed. • 2014 - Provide HCH Foundations Class 	<ul style="list-style-type: none"> • Foundations Class Completed and HCH able to Provide Classes to Nurses 	
	Hardware and Software to be obtained for Program Measurement	Evaluate FCN Software Available	3/2013 – software evaluation at FCN meeting	CHE to provide Trial Period	<ul style="list-style-type: none"> • FCN Data to be Gathered for 3 Months 	<ul style="list-style-type: none"> • 9/2013 – FCN Program Data results to be presented to Mission VPs and CEOs 	
	FCN Volunteer Program to be Implemented at HCH	Recruitment of FCN Volunteers Implementation of HCH FCN RN Meetings; Workshops; and Programs	Pending Hiring of FCN Coordinator	To be Determined	<ul style="list-style-type: none"> • Number of FCN Volunteers • Number of Volunteers Submitting Monthly Reports • Number of Volunteers Participating in Scheduled Activities 	<ul style="list-style-type: none"> • Implementation of the FCN Volunteer Program 	

Strategy / Program	Resources	Activities	Status	Time Line	Metrics	2013 Target	Year End 2013 Performance
Implementation of a Healthcare Reform Education and Enrollment Plan	<i>Up-to-date information regarding State specific plan and Federal Exchange Information</i>	Consistent Scanning of Environment, Participation in Webinars and Gathering of Information	<i>Continuous</i>	<i>On-going</i>		-	
	<i>Invitation to participate on community-wide consortia</i>	Health Navigation Grants: MDE – Statewide Consortia -Goal 1,900 Approved Applicants BRHPC – Local Consortia of Providers to Enroll Eligible Single Individuals	Submitted required items to both Agencies for inclusion in Grant Proposal	June 7 – Grants Due	<ul style="list-style-type: none"> • August 2013 – Grant Award Determination • 10 - 12/2013 Number of Persons Enrolled 	<ul style="list-style-type: none"> • Identified as an Active Health Navigation Grantee Partner 	
	<i>Access to associates at HCH/HCMG patient entry points</i>	Internal Education Program for Associates Prioritize High-Volume Access Points	To be Developed as Health Care Reform Plan is Finalized in FL	October 2013 – Classes to begin	<ul style="list-style-type: none"> • Number of Classes • Number of Class Participants • Number of Persons Enrolled • Cost Avoidance to Hospital due to Enrollment in Health Plan 	<ul style="list-style-type: none"> • 2013 - High Volume Entry Points Trained 	

Percent on target: _____

**Holy Cross Hospital, Inc.
Community Health Improvement Plan**

Priority: Wellness (responds to Preventive Care Gap targeting Comprehensive Screening – CHNA pg.145)

Problem Definition: Lack of Health and Wellness Promotion; Prevention Education; and Health Self-Management in the community based on CHNA quantitative data.

Geographic Area / Target Population: Service Area Population (Emphasis placed on Seniors, Uninsured, Women, Children and Homeless)

Strategy / Program	Resources	Activities	Status	Time Line	Metrics	2013 Target	Year End 2013 Performance
Children &/or Uninsured / Homeless: Wellness Center at Hope Central, Goodstart, Growing Healthy Kids and School Health , and FCN Programs	– Nurse Practitioner Staff	– Completion of Build Out and Outfitting of Wellness Center	– Position Approved for 2013 Budget, <i>but placed on hold</i>	3 rd Quarter 2013	<ul style="list-style-type: none"> • Job Posted • Interview Process • Hire Candidate • Successfully Complete Orientation 	<ul style="list-style-type: none"> • Increase Total served by 2% over 2012 Totals 	
	– Health Exchange Navigator	– Hiring of Nurse Practitioner	– Monitor Community Needs and provide appropriate Health and Wellness Promotion, Prevention Education and Self-Management	2013 – pending position hold	<ul style="list-style-type: none"> • Number of Persons Provided Services 		
Women &/or Uninsured / Homeless / Seniors: Wellness Center at Hope Centra,	– Community Partners and Relationships (new and existing)	– Hiring of Navigator		2013 – pending grant award	<ul style="list-style-type: none"> • Number of Activities 		
	– Clinical Supplies for Wellness Center	– Recruitment and Coordination of Volunteers		2014	<ul style="list-style-type: none"> • Increased 		
	– On-site			3 rd Quarter 2013 and			

Strategy / Program	Resources	Activities	Status	Time Line	Metrics	2013 Target	Year End 2013 Performance
PIBH, Parish Nurse, I HIV Testing, and FCN Programs Seniors &/or Uninsured / Women / Homeless: Parish Nurse and FCN, Goodstart Grandparents, Wellness Center at Hope Central Homeless &/or Uninsured / Women / Children Wellness Center at Hope Central, HIV Testing, Parish Nurse & FCN Programs	<ul style="list-style-type: none"> – Volunteer for Wellness Center – Gas and Communication Devices Provided or Reimbursed – Up-to-Date Education Curricula – Clinical Supplies – Print materials – Class Supplies and Materials – Catering – Technical Assistance 	<ul style="list-style-type: none"> Wellness Services and Linkage to Appropriate Medical Home Provider – Childhood Immunizations – Adult Flu Shots – Health Education Classes – Cooking Demonstration Classes – Health Fairs – Career Days – Group activities – Community Presentations – Rapid HIV Testing 	Programming in response to identified needs	on-going	Number of requests from New Providers		

Strategy / Program	Resources	Activities	Status	Time Line	Metrics	2013 Target	Year End 2013 Performance
		– Diabetes Self Management					

Focus Area	HCH Community Involvement in Priority Populations	Other Agencies/Organizations Addressing these Priority Populations <i>(Blue indicates established relationship with this agency)</i>
Children &/or Uninsured / Homeless: Goodstart, Growing Healthy Kids and School Health , FCN Programs, and Wellness Center at Hope Central	<ul style="list-style-type: none"> • FL KidCare • Broward County Immunization Action Coalition • Broward County Comprehensive School Health Advisory Council • Pompano Provider’s Group • Broward County Outreach Planning Group • University of Florida County Extension Nutrition Committee • University of FL County Extension Over All Advisory • Broward County Public Schools - Wellness Committee • Urban League • Department of Juvenile Justice – Detention • Broward County Public Schools 	<ul style="list-style-type: none"> • Children’s Services Council • Broward County Health Department • Healthy Mothers Healthy Babies • March of Dimes • Healthy Families • Department of Children and Family Services • Broward County Schools • PACE Center for Girls • ChildNet • Jewish Family Services • Children’s Diagnostic and Treatment Center
Women &/or Uninsured / Homeless / Seniors: PIBH, Parish Nurse, HIV Testing, FCN Programs, and Wellness Center at Hope Central ,	<ul style="list-style-type: none"> • Broward Human Trafficking Committee • Broward Women and Girls HIV Symposium • Florida Patient Care Planning Group – Broward Representative • United Way of Broward County – Health Impact Committee • Broward HIV/AIDS Partnership (Broward Regional Health Planning Council - AIDS United) – HIV Grant making • South Florida AIDS Network 	<ul style="list-style-type: none"> • Women in Distress • Hispanic Unity • Henderson Mental Health • Nova Southeastern University Clinics

	<ul style="list-style-type: none"> • Broward County Family Success Centers • Broward Community and Family Health Centers (FQHC) 	
Seniors <i>&/or Uninsured / Women / Homeless:</i> Parish Nurse and FCN, Goodstart Grandparents, Wellness Center at Hope Central	<ul style="list-style-type: none"> • St. Vincent de Paul, Broward North District Council • Impact Broward 	<ul style="list-style-type: none"> • Aging and Disability Resource Center • Broward County Elderly and Veteran Services • Area Agency on Aging • Broward County Elder Services
Homeless <i>&/or Uninsured / Women / Children</i> HIV Testing, Parish Nurse & FCN programs, and Wellness Center at Hope Central	<ul style="list-style-type: none"> • Broward County Homeless Providers • Broward Partnership for the Homeless • Broward Outreach Center – North and South • St. Laurence Chapel • HOPE South Florida – Board of Directors • Second Chance Society – Board of Directors • South Florida Hunger Coalition - Board of Directors • Light of the World Clinic (Clinica Luz del Mundo) – Board of Directors • Catholic Charities • Minority Development and Empowerment – Board of Directors • Pride Center • Broward House 	<ul style="list-style-type: none"> • Covenant House • Salvation Army • Living Waters Clinic • Workforce One