



## **The Joint Commission**

Holy Cross Hospital is committed to quality care and patient safety. In that regard, any Associate or member of the medical staff who has concerns about the safety or quality of the care provided in the hospital, HealthPlex, Home Health, our laboratories or the Holy Cross Medical Group offices may report those concerns to The Joint Commission (TJC). No retaliatory disciplinary action will be taken against the Associate or physician for reporting safety or quality issues.

The Joint Commission contact information:

**[complaint@jointcommission.org](mailto:complaint@jointcommission.org)**

**Fax: 1-630-792-5636**

Office of Quality Monitoring  
The Joint Commission  
One Renaissance Boulevard  
Oakbrook Terrace, IL 60181

Our Associates and physicians can also find this commitment to quality care and patient safety on the Holy Cross Intranet website (SharePoint Portal), in Associate Orientation, Annual Enrichment, and in The Joint Commission Survey Tips booklet (page 13).